



Interim Report

1 January-31 March 2025



# Pihlajalinna's profitability improved, steady revenue growth in Private Healthcare Services continued

This interim report is unaudited. The comparison figures in brackets refer to the corresponding period in the previous year.

# A brief look at January–March:

- Revenue was EUR 181.4 (183.2) million decrease of -1.0 per cent.
- Comparable organic revenue growth<sup>1)</sup> was EUR 6.9 million, or 3.9 per cent.
- In the Private Healthcare Services, revenue amounted to EUR 123.8 (114.6) million. Revenue increased 8.1 per cent.
- In the Public Services, revenue amounted to EUR 60.7 (72.7) million. Changes in outsourcing agreements decreased revenue by EUR 8.6 million. Comparable organic revenue decrease<sup>1)</sup> was 5.2 per cent.
- Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA)<sup>2)</sup> was EUR 18.1 (14.9) million, an increase of 21.2 per cent.
- Adjusted EBITA increased to 9.9 (8.1) per cent of revenue.
- Net cash flow from operating activities was EUR 25.8 (31.1) million.
- Earnings per share (EPS) was EUR 0.47 (0.30).

<sup>&</sup>lt;sup>1)</sup> Changes in outsourcing agreements has been excluded from the comparison period revenue.

<sup>&</sup>lt;sup>2)</sup> Alternative performance measure. In addition to the IFRS figures, Pihlajalinna presents additional, alternative performance indicators which the company monitors internally, and which provide the company's management, investors, stock market analysts and other stakeholders with important additional information concerning the company's financial performance, financial position and cash flows. These performance indicators should not be reviewed separately from the IFRS figures, and they should not be considered to replace the IFRS figures.

# Pihlajalinna

## **Key figures**

IR million	1-3/2025	1-3/2024	change %	2024
INCOME STATEMENT				
Revenue	181.4	183.2	-1.0	704.4
Adjusted EBITA <sup>1)</sup>	18.1	14.9	21.2	55.2
Adjusted EBITA, % <sup>1)</sup>	9.9	8.1		7.8
Operating profit (EBIT)	16.4	12.7	28.9	48.5
Operating profit (EBIT), %	9.0	6.9		6.9
Adjusted operating profit (EBIT) 1)	16.4	13.0	26.1	47.7
Adjusted operating profit (EBIT), % <sup>1)</sup>	9.0	7.1		6.8
Profit before tax (EBT)	14.7	10.2	44.2	38.6
SHARE-RELATED INFORMATION				
Earnings per share (EPS), EUR	0.47	0.30	57.0	1.13
Equity per share, EUR	7.92	6.78	16.7	7.59
OTHER KEY FIGURES				
Return on capital employed (ROACE), %	10.7	4.5	137.1	9.7
Return on equity (ROE), %	19.5	4.5	331.9	19.2
Equity ratio, %	28.0	23.1	21.3	26.8
Gearing, %	162.8	220.1	-26.0	175.5
Interest-bearing net debt	289.1	331.0	-12.7	296.6
Net debt/adjusted EBITDA, 12 months 1)	2.8	3.9	-28.3	2.9
Interest-bearing net debt excluding IFRS 16	95.4	128.5	-25.8	101.8
Net debt/adjusted EBITDA, excluding IFRS 16, 12 months <sup>1)</sup>	1.3	2.3	-42.5	1.5
Cash flow from operating activities	25.8	31.1	-17.3	100.8
Average number of personnel (FTE)	4,237	4,565	-7.2	4,416
Personnel at the end of the period (NOE)	6,301	6,722	-6.3	6,493
Practitioners	2,180	2,141	1.8	2,145
NPS, Private Healthcare Services	86.0	82.0	4.9	85.0
NPS, Public Services	79.0	78.0	1.3	78.0

<sup>&</sup>lt;sup>1)</sup> Pihlajalinna has changed the definition of adjustment items affecting comparability effective from 1 January 2025. The change simplifies the previous definition. The comparison figures have not been adjusted, as the change does not materially affect the adjusted key figures reported for the year 2024.

Pihlajalinna's definition of adjustment items affecting comparability effective from 1 January 2025:

Items affecting comparability are non-recurring and material events that are not part of normal day-to-day operations. Items affecting comparability include, among other items, costs related to business acquisitions, costs related to restructuring measures, impairment of assets, and gains and losses arising from the sale or discontinuation of business operations. Items affecting comparability only include events with an impact on profit or loss of more than EUR 0.1 million.

Pihlajalinna's definition of adjustment items affecting comparability that was used until 31 December 2024:

Significant transactions that are not part of the normal course of business, are related to business acquisition costs (IFRS 3), are infrequently occurring events or valuation items that do not affect cash flow are treated as adjustment items affecting comparability between review periods. According to Pihlajalinna's definition, such items include, for example, restructuring measures, impairment of assets and the remeasurement of previous assets held by subsidiaries, the costs of closing businesses and business locations, gains and losses on the sale of businesses, costs arising from operational restructuring and the integration of acquired businesses, costs related to the termination of employment relationships as well as fines and corresponding compensation payments. Pihlajalinna has also presented costs according to the IFRS Interpretations Committee's Agenda Decision concerning cloud computing arrangements, and reversals of amortisation, as adjustment items. Cloud computing arrangements costs and reversals of amortisation according to the IFRS Interpretations Committee's Agenda Decision has not been presented as adjustment items since 1 Jan 2024.

According to the updated definition, adjusted operating profit before amortisation of intangible assets (EBITA) for the comparison period 1 January—31 March 2024 would have been EUR 14.6 million, and adjusted EBITA for the financial year 1 January—31 December 2024 would have been EUR 54.4 million

EBITDA adjustments during the review period amounted to EUR 0.0 (0.3) million. Adjustments to operating profit during the review period amounted to EUR 0.0 (0.3) million.



# Pihlajalinna's outlook for 2025 (unchanged)

In 2025, Pihlajalinna will focus on organic growth especially in Private Healthcare Services, and continued improvement in profitability.

- The Group estimates consolidated revenue to remain on a par with the previous year's level (EUR 704.4 million in 2024)
- The Group estimates the adjusted operating profit before the amortisation and impairment of intangible assets (EBITA) to increase to at least 9 per cent of revenue (7.8 per cent in 2024)

The Group estimates demand to remain stable. Slow economic growth may affect Pihlajalinna's service demand and financial result more than expected.

## **Tuomas Hyyryläinen, CEO:**

Pihlajalinna's profitability continued to improve in the first quarter of 2025. The demand for private healthcare services continued to grow, and insurance company sales increased by 12 per cent compared to the previous year. Business focus shifted even more strongly from Public Services to Private Healthcare Services.

Revenue for the first quarter, EUR 181.4 (183.2) million, remained on the previous year's level despite the changes in ending outsourcing agreements and the weakened public sector market. Our determined efforts progressed, and our adjusted EBITA increased by more than 20 per cent to EUR 18.1 (14.9) million, with the adjusted EBITA margin increasing to 9.9 per cent. Customer and employee experience continued to strengthen.

Revenue growth in **Private Healthcare Services** was 8.1 per cent, enabled by strong insurance and corporate sales. Adjusted EBITA was EUR 12.1 million (10.7) thanks to well-progressing development measures started in 2024. We paid particular attention to enhancing our comprehensive clinical pathways, which was also reflected in improved customer experience: our NPS score was 86 (82).

In **Public Services**, revenue for the first quarter decreased as expected to EUR 60.7 (72.7) million. Despite business changes, adjusted EBITA for the segment increased to EUR 6.0 (4.2) million. This was enabled by the continuing adjustment measures particularly in outsourcing agreements. Regardless of the changes, customer experience (NPS) in Public Services also increased to 79 (78).

Pihlajalinna's first CSRD-compliant externally assured sustainability report has been published. Reporting gives corporate sustainability activities much needed consistency and transparency. We are developing our operations in accordance with our selected focus areas, as evidenced by our recent commitment to near-term Science Based Climate Targets (SBTi).

The first quarter of 2025 showed us that our good profitability continues. We succeed by answering customer needs through collaboration between our professionals and partners and by continuing to develop our operations in a determined way. I want to thank all Pihlajalinna people and our partners for the excellent cooperation.



## The operating environment

The Wellbeing Services County of Pirkanmaa will tender social and healthcare service provider for Northern Pirkanmaa, in addition to in-house production, starting from the beginning of 2026. This is the first major new service production agreement between a private and public operator since 2020. Pihlajalinna has been selected to participate in the advisory procedure for the procurement of social and healthcare services in Northern Pirkanmaa, after which a request for proposal will be published. The Northern Pirkanmaa tender will cover the areas of Virrat, Ruovesi, Parkano, and Kihniö. Kolmostien Terveys, a joint company between Pihlajalinna and the wellbeing services county of Pirkanmaa, currently provides social and healthcare services in Parkano and Kihniö, and the agreement is valid until the end of 2025.

The collective bargaining agreement for private healthcare service sector is valid until spring 2026. The wage increases for the second year of the agreement were agreed upon in March. Wages in the private healthcare services sector will be subject to a 2.5 per cent general increase and pay scale increase for the period 1 September 2025–30 April 2026. Wages in social and healthcare services in the private sector have increased faster than the general development of earnings between 2023 and 2024.

A year ago, the National Supervisory Authority for Welfare and Health (Valvira) ordered a total of 14 well-being services counties and the HUS Group to bring access to non-urgent specialised care in line with the law by the end of March 2025. The wellbeing services counties and the HUS Group have not been able to clear the queues for non-urgent specialised care within the time period specified by Valvira. According to the National Institute for Health and Welfare, in 2024, there were significant challenges in access to specialised care. In 2024, 157,500 patients were waiting for access to specialised care, and the percentage of patients waiting for more than six months increased during the year from 15.5 per cent to 17 per cent.

Following a legislative amendment that entered effect in April, the wellbeing services counties no longer have an obligation to provide doctor's statements for a driving licence in primary care. Going forward, applicants will mainly need to obtain the statement for the driving licence from a private service provider.

Kela reimbursements for private healthcare will be expanded from 1 May 2025. Going forward, physiotherapy will be eligible for Kela reimbursement, and the reimbursement paid for treatment by a gynecologist will increase. The Government will reform Kela reimbursements in stages. The aim is to focus the reform on prevention and on those appointments with physicians that are difficult to access in public healthcare.

There are plans for a freedom-of-choice trial for people aged 65 or over, in which the service will be produced by a private sector provider. In the trial, the price for the consumer will be the same as the customer fee in the public sector, which is approximately EUR 28 in 2025. No service fees or office fees will be charged for appointments included in the trial.

The Elderly Care Act was amended as of 1 January 2025. The new minimum staffing ratio stipulated by the Act for 24-hour elderly care in service housing is 0.6, which is lower than the previous requirement of 0.65.

The private sector produces more than half of all appointments with physicians. According to the occupational health statistics of Kela, approximately 2.1 million workers are covered by occupational healthcare services, and private clinics are the most significant providers of occupational healthcare services. According to the health insurance statistics of the financial sector, approximately 1.3 million Finns have private medical expenses insurance.



#### Consolidated revenue and result

## January–March 2025

#### Revenue

Pihlajalinna's revenue was EUR 181.4 (183.2) million, a decrease of -1.0 per cent. In Public Services, changes in complete outsourcing decreased revenue by EUR 8.6 million. The decline was offset by growth in insurance and corporate customer sales in Private Healthcare Services. Pihlajalinna's comparable organic revenue<sup>1)</sup> growth was EUR 6.9 million, or 3.9 per cent.

#### **Profitability**

Adjusted operating profit before amortisation and impairment of intangible assets (EBITA) was EUR 18.1 (14.9) million. Adjusted EBITA margin was 9.9 (8.1) per cent. Adjustments to EBIT amounted to EUR 0,0 (0.3) million. Profitability improved due to enhanced service processes and successful expansion of offering in Private Healthcare Services and in Public Services, due to efficiency improvement measures and contract changes in complete outsourcing.

Pihlajalinna's EBIT was EUR 16.4 (12.7) million.

The Group's net financial expenses amounted to EUR -1.6 (-2.5) million. Profit before taxes was EUR 14.7 (10.2) million.

Profit for the quarter was EUR 11.6 (7.9) million. Earnings per share (EPS) was EUR 0.47 (0.30).

# Consolidated statement of financial position and financing

Pihlajalinna Group's total statement of financial position was EUR 633.2 (651.1) million. Consolidated cash and cash equivalents were EUR 36.2 (26.8) million. Consolidated net debt totalled EUR 289.1 (331.0) million. Net debt/adjusted EBITDA was 2.8 (3.9). Net debt/adjusted EBITDA excluding IFRS 16 was 1.3 (2.3). The Group's equity ratio was 28.0 (23.1) per cent.

#### **Cash flow**

Net cash flow from operating activities was EUR 25.8 (31.1) million. The change in net working capital was EUR -2.0 (4.2) million. In the comparison period, the change in net working capital was affected by TyEL contributions falling into the subsequent quarter.

Net cash flow from investing activities was EUR -4.5 (-2.7) million. Investments in tangible and intangible assets were EUR -4.3 (-3.0) million. The Group's cash flow after investments (free cash flow) was EUR 21.3 (28.5) million.

Net cash flow from financing activities was EUR -16.0 (-26.2) million. The change in financial liabilities, including changes in credit limits, was EUR -0.5 (-10.7) million. During the review period, Pihlajalinna paid hybrid bond interests of EUR -2.4 (-2.4) million which have been recorded as a deduction from retained earnings, net of tax. Interest paid and other financial expenses amounted to EUR -3.7 (-4.6) million.

#### **Financing arrangements**

Pihlajalinna's financing arrangement comprises a long-term loan of EUR 110 million and a revolving credit facility of EUR 60 million for general financing needs. The financing agreement negotiated in 2024 is for three years, maturing in June 2027, and it includes two option years.

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The financing arrangement includes customary financial covenants which are leverage (ratio of net debt to pro forma EBITDA) and gearing covenants. IFRS 16 lease liabilities are not considered in the calculation of covenants. At the end of review period, the Group met the financial covenants agreed upon in the agreement.

Additionally, the loan margin of the financing is linked to Pihlajalinna's main sustainability targets: patient satisfaction, access to surgical treatment and employee satisfaction. Sustainability objectives have a minor effect on the loan margin, depending on how many of the agreed-upon sustainability targets are achieved. The sustainability targets for 2024 were achieved, and a loan margin reduction is in effect for the next 12 months.

On 27 March 2023, Pihlajalinna issued a hybrid bond of EUR 20 million. The hybrid bond bears a fixed interest rate of 12.00 percent per annum until 27 March 2026 (Reset Date), and from the Reset Date, the interest rate will be floating as defined in the terms and conditions of the hybrid bond.

At the end of the review period, Pihlajalinna had EUR 70 million in unused committed credit limits. Unused credit limits consist of EUR 10 million credit limit agreement and a EUR 60 million unused revolving credit facility.

The Group has an interest rate swap agreement with a nominal value of EUR 65 million, which is used to convert the floating interest rate of the financing arrangement to a fixed interest rate. Cash flow hedge accounting is applied to the interest rate swap, which means that the effective portion of the change in fair value is recognised in other comprehensive income. The start date of the interest rate swap was in March 2023, and it is valid until 25 March 2027.

# **Capital expenditure**

Gross investments, including acquisitions, amounted to EUR 11.0 (6.9) million. The Group's gross investments which consisted of development, additional and replacement investments, amounted to EUR 2.6 (3.3) million. Gross investments in right-of-use assets amounted to EUR 8.1 (3.6) million. Gross investments in M&A transactions amounted to EUR 0.3 (0.0) million. On 1 March 2025, Pihlajalinna acquired the business operations of DBC Seinäjoki from Seinäjoen Aktiivikuntoutus Oy.

Investment commitments for the Group's development, additional and replacement investments amounted to approximately EUR 3.1 (1.8) million. The investment commitments are related to business premises, additional and replacement investments in clinical equipment and information system projects.



## **Reporting segments**

#### **Private Healthcare Services**

Operating segment consists of private clinic, diagnostics, hospital, occupational healthcare, remote and fitness centre services. These comprehensive care path services are provided by Pihlajalinna to corporate customers, insurance companies, the public sector and private customers through its nationwide network of medical centers and diverse digital channels.

#### **Key figures**

EUR million	1-3/2025	1-3/2024	change EUR	2024
Segment revenue	123.8	114.6	9.2	451.5
Adjusted EBITA	12.1	10.7	1.4	33.6
Adjusted EBITA, %	9.7	9.3		7.4
Operating profit (EBIT)	10.4	8.6	1.9	25.8
Operating profit (EBIT), %	8.4	7.5		5.7

#### January-March 2025

#### Revenue

Revenue from Private Healthcare Services was EUR 123.8 (114.6) million, an increase of 8.1 per cent. Revenue increased especially in occupational healthcare services and in private clinic operations. The decline in public sector service voucher purchases was particularly evident in the revenue from surgical operations. Appointment volumes of Pihlajalinna's private clinics increased from the comparison period, due to a successful expansion of offering.

#### **Profitability**

Adjusted EBITA was EUR 12.1 (10.7) million, an increase of 13.0 per cent. The adjusted EBITA margin was 9.7 (9.3) per cent of revenue. Profitability improved due to improved efficiency of service processes in occupational healthcare services and clinic operations and expansion of offering. Conversion, which is the ratio of diagnostics revenue to revenue from appointments, increased slightly from the comparison period. Adjustments totalled EUR 0.0 (0.3) million.

Operating profit (EBIT) was EUR 10.4 (8.6) million.

#### **Public Services**

The operating segment consists of social and healthcare services produced primarily for the public sector, which include outsourcing and housing services, mainly remotely produced responsible doctor services, as well as a wide range of staffing and recruitment services.

#### **Key figures**

EUR million	1-3/2025	1-3/2024	change EUR	2024
Segment revenue	60.7	72.7	-11.9	267.6
Adjusted EBITA	6.0	4.2	1.8	21.5
Adjusted EBITA, %	9.9	5.8		8.0
Operating profit (EBIT)	5.9	4.1	1.8	22.7
Operating profit (EBIT), %	9.8	5.7		8.5



#### January-March 2025

#### Revenue

Revenue from Public Services was EUR 60.7 (72.7) million, a decrease of -16.4 per cent. Changes to outsourcing agreements decreased revenue by EUR 8.6 million. Comparable organic revenue<sup>1)</sup> decrease was EUR -3.3 million, or -5.2 per cent.

#### **Profitability**

Adjusted EBITA was EUR 6.0 (4.2) million, an increase of 42.0 per cent. The adjusted EBITA margin was 9.9 (5.8) per cent. Profitability was improved by efficiency improvement measures and contract changes in complete outsourcing. Adjustments totalled EUR 0.0 (0.0) million.

EBIT amounted to EUR 5.9 (4.1) million.

1) Changes in outsourcing agreements has been excluded from the comparison period revenue.

#### **Personnel**

At the end of the reporting period, the number of personnel amounted to 6,301 (6,722), a decrease of -6 per cent. The Group's personnel as full-time equivalents was 4,237 (4,565), a decrease of -7 per cent. In Public Services the gradual transfer of outsourcing agreements to the wellbeing services counties will reduce the Group's number of personnel.

At the end of the reporting period, Public Services had 3,251 (3,915) employees and Private Healthcare Services 3,050 (2,807) employees. Converted into full-time equivalents, Public Services had 2,182 (2,641) employees and Private Healthcare Services 2,055 (1,924) employees.

The Group employee benefit expenses totalled EUR 80.7 (83.2) million, a decrease of EUR -2.5 million.

In the reporting period, the sickness-related absences rate amongst the personnel was 6.2 (5.7) per cent. The influenza epidemic that began in December 2024 continued during the quarter and was stronger than it has been for years.

In the reporting period the number of practitioners was 2 180 (2 141).

#### **Management Team**

The members of Pihlajalinna's Management Team are CEO Tuomas Hyyryläinen, EVP, Strategy and Group Operations Heikki Färkkilä, EVP, Private Healthcare services Anu Kallio, EVP, Public Services Seppo Kariniemi, EVP, Communications and Sustainability Tuula Lehto, EVP, Chief Legal Officer Jaakko Liljeroos, EVP, Chief Information Officer Lauri Muhonen, EVP, Chief Financial Officer Tarja Rantala, EVP, Chief Medical Officer Sari Riihijärvi and EVP, People and Culture Mika Videman.

## **Annual General Meeting 2025**

#### **Board of Directors**

The Annual General Meeting on 24 April 2025 resolved that the number of the members of the Board of Directors shall be fixed at six members instead of the previous seven. Kim Ignatius, Heli Iisakka, Tiina Kurki, Jukka Leinonen, Leena Niemistö and Mikko Wirén were re-elected to serve as members of the Board of Directors until the next Annual General Meeting.



The Annual General Meeting elected Jukka Leinonen as the Chair of the Board and Leena Niemistö as the Vice-Chair of the Board.

#### **Dividend distribution**

In accordance with the proposal of the Board of Directors, the Annual General Meeting resolved that, based on the adopted balance sheet for the financial year that ended on 31 December 2024, EUR 0.38 per share will be distributed as a dividend. The dividend will be paid on 6 May 2025.

#### **Board authorisations**

The Annual General Meeting on 24 April 2025 authorised the Board of Directors to decide on the acquisition of a maximum of 2,260,000 shares, which is approximately 10 per cent of the company's current share capital. Own shares may be repurchased based on the authorisation only by using unrestricted equity. Targeted share acquisition is possible. The authorisation is effective until the next Annual General Meeting, or until 30 June 2026 at the latest.

The Annual General Meeting also authorised the Board of Directors to decide on a share issue and other special rights conferring an entitlement to shares under Chapter 10, Section 1 of the Finnish Limited Liability Com-panies Act. The number of shares issued pursuant to the authorisation may not exceed 2,260,000 shares, which corresponds to approximately 10 per cent of all existing shares in the company. The authorisation concerns both the issuance of new shares and the sale or transfer of the company's own shares. The authorisation permits a targeted share issue. The authorisation is effective until the next Annual General Meeting, or until 30 June 2026 at the latest.

# Repurchase and transfer of own shares

In March 2025, Pihlajalinna conveyed a total of 99,825 own shares without consideration to the key persons of the company based on the performance-based earning period 2024 of the share-based incentive programme according to the terms and conditions of the plan.

Following the transfer of shares mentioned above, on 31 March 2025 Pihlajalinna held 41,359 own shares, corresponding approximately 0.18 per cent of the total number of shares and votes.

#### Shares and shareholders

Pihlajalinna's share is listed in the Nasdaq Helsinki main market under the trading code PIHLIS. The total number of shares in the Group is 22,620,135. On 31 March 2025, 22,578,776 of the shares were outstanding and 41,359 were held by the company which corresponds to 0.18 per cent of all shares and votes. At the end of the review period, the company had 15,596 (15,075) shareholders.

Share-related information, outstanding shares	1–3/2025	1–3/2024	2024
No. of shares outstanding at end of period	22,578,776	22,571,774	22,478,951
Average no. of shares outstanding during period	22,513,335	22,575,003	22,511,765
Highest price, EUR	13.55	8.06	11.85
Lowest price, EUR	10.00	6.88	6.88
Average price, EUR 1)	11.67	7.31	8.29
Closing price, EUR	12.90	7.61	10.50
Share turnover, 1,000 shares	864	1,476	3,184
Share turnover, %	3.8	6.5	14.1
Market capitalisation at end of period, EUR million	291.3	171.8	236.0

<sup>1)</sup> average rate weighted by trading level



## Risks and uncertainties in business operations

Pihlajalinna's operations are affected by strategic, operational, financial and damage risks. In its risk management, Pihlajalinna's aim is to operate as systematically as possible and incorporate risk management into normal business processes. The Group invests in quality management systems and the management of occupational safety and work ability risks. Pihlajalinna aims to limit the potential adverse impacts of risks. The assessment of sustainability-related risks plays an important role in risk management.

Pihlajalinna operates only in Finland. Uncertainties in world politics, such as Russia's invasion of Ukraine and the situation in the Middle East have indirect impacts on the Group's operations due to the slowing of economic growth, potential supply chain disruptions, inflation, and changing market interest rates.

In all its operations, Pihlajalinna considers data protection, information security and related requirements. Information security and jeopardised data protection can lead to significant reputational damage and claims for compensation, among other consequences.

The company has identified uncertainties related to the availability of personnel in the social and healthcare sector, development of wages and wage harmonisation. In addition, high level of sickness-related absences among the personnel may reduce the company's profitability and complicates service provision.

Pihlajalinna has recognised risks associated with projects related to the company's growth, including acquisitions, digital development, and information system projects. Successful implementation of these projects is a precondition for profitable growth in accordance with the company's strategy.

Monitoring and forecasting the covenants of the company's financing agreements are a significant part of the company's risk management.

General cost inflation and wage inflation have an impact on the cost level and, consequently, on Pihla-jalinna's business operations and profitability. In addition, inflation and changes in interest rates affect consumers' disposable income and employment trends, which in turn have an impact on the demand for private healthcare services.

The most significant risks and uncertainties in social and healthcare services are linked to the policies and legislation implemented in the Finnish society.

There are ongoing tax audits in the Pihlajalinna Group related to the compensation scheme that has been in use and value-added tax.

#### Changes to complete outsourcing agreements

Jämsän Terveys Oy's agreement with the Wellbeing Services County of Central Finland will expire in August 2025. The expiration of the service agreement in August 2025 will decrease the Group's revenue by approximately EUR 19 million from 2024 levels.

The primary and specialised care services provided by Jokilaakson Terveys Oy will continue at the Jokilaakso Hospital in accordance with the subcontracting agreement until August 2025. Jokilaakson Terveys has an exception permit issued by the Ministry of Social Affairs and Health for round-the-clock emergency and on-

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call services in primary healthcare, as required for its operations. The permit is currently valid until 31 August 2025. The expiration of the services provided in accordance with the service agreement in August 2025 will decrease the Group's revenue by approximately EUR 4 million from 2024 levels.

Kuusiolinna Terveys Oy's agreement with the Wellbeing Services County of South Ostrobothnia will expire in December 2025. It has been agreed with the Wellbeing Services County of South Ostrobothnia that the services will gradually be transferred to the wellbeing services county during 2025. This change and other changes in the service agreement during 2025 will decrease the Group's revenue by approximately EUR 19 million from 2024 levels.

Kolmostien Terveys' service agreement in the wellbeing services county of Pirkanmaa will expire at the end of 2025. The Wellbeing Services County of Pirkanmaa will tender social and healthcare service provider for Northern Pirkanmaa, in addition to in-house production, starting from the beginning of 2026. Pihlajalinna has been selected to participate in the advisory procedure for the procurement of social and healthcare services in Northern Pirkanmaa, after which a request for proposal will be published.

#### Pending legal proceedings

Pihlajalinna is involved in certain pending legal proceedings concerning employment relationships and other matters, but they are not expected to have a significant financial impact on the Group.

The company's subsidiary Jämsän Terveys Oy has taken legal action in the district court against the City of Jämsä, a former client. The dispute concerns mainly COVID-19-related costs which the City of Jämsä has not paid in breach of the service agreement. The District Court of Central Finland considered the case and rendered its decision in late December. The court ruled the City of Jämsä to pay Jämsän Terveys the COVID-19-related costs it had claimed, with interest. Other aspects of the dispute, such as the impact of the transfer of personnel on the annual fee, were settled by the parties before the court hearing. The City of Jämsä has filed an appeal regarding the decision to the Vaasa Court of Appeal and, hence, the decision rendered by the District Court of Central Finland is not legally binding.



# Pihlajalinna's financial reporting in 2025

Half Year Financial Report January—June: Thursday, 24 July 2025 Interim Report January—September: Friday, 31 October 2025

Helsinki, 29 April 2025

The Board of Directors of Pihlajalinna Plc



# **Consolidated income statement**

EUR million	Note	1-3/2025	1-3/2024	1–12/2024
Revenue	2	181.4	183.2	704.4
Other operating income		0.8	1.0	3.8
Materials and services	3	-53.5	-52.9	-200.4
Employee benefit expenses	4	-80.7	-83.2	-321.2
Other operating expenses	5	-19.0	-22.4	-85.1
Share of profit in associated companies and joint ventures		0.0	0.0	0.0
EBITDA		28.9	25.7	101.5
Depreciation, amortisation and impairment	6	-12.6	-13.0	-53.0
Operating profit (EBIT)		16.4	12.7	48.5
Financial income		0.5	0.2	1.1
Financial expenses	7	-2.1	-2.7	-10.9
Profit before taxes		14.7	10.2	38.6
Income tax	8	-3.1	-2.3	-8.5
Profit for the period		11.6	7.9	30.2
Attributable to:				
To the owners of the parent company		11.0	7.2	27.4
To non-controlling interests		0.6	0.8	2.8
Earnings per share calculated based on the result for the period attributable to the owners of the parent company (EUR)				
Basic		0.47	0.30	1.13
Diluted		0.47	0.30	1.13

# Consolidated statement of comprehensive income

11.6	7.9	30.2
-0.1	-0.1	-1.0
-0.2	-0.2	-1.0
0.1	0.1	0.4
-0.2	-0.2	-1.6
11.4	7.7	28.6
10.7	6.9	25.8
0.6	0.8	2.8
	-0.2 0.1 -0.2 11.4	-0.2 -0.2  0.1 0.1  -0.2 -0.2  11.4 7.7

# Pihlajalinna

# **Consolidated statement of financial position**

EUR million	Note	31 Mar 2025	31 Mar 2024	31 Dec 2024
ASSETS				
Non-current assets				
Property, plant and equipment	10	62.5	65.0	63.6
Goodwill	9	255.1	251.8	254.9
Intangible assets	9	14.6	19.7	15.7
Right-of-use assets	11	183.8	195.4	185.1
Interests in associates		0.0	1.6	0.0
Other investments		0.2	0.2	0.2
Other receivables		5.4	6.0	5.5
Deferred tax assets		8.2	13.5	7.7
Total non-current assets		529.7	553.1	532.7
Current assets				
Inventories		4.6	4.7	4.5
Trade and other receivables	16	62.0	66.2	61.2
Current tax assets		0.7	0.4	0.9
Cash and cash equivalents		36.2	26.8	30.9
Total current assets		103.5	98.0	97.4
Total assets		633.2	651.1	630.2

EUR million	Note	31 Mar 2025	31 Mar 2024	31 Dec 2024
EQUITY AND LIABILITIES				
Equity attributable to owners of the parent				
Share capital		0.1	0.1	0.1
Fair value reserve		0.9	2.4	1.1
Reserve for invested unrestricted equity		116.5	116.5	116.5
Hybrid bond	14	20.0	20.0	20.0
Retained earnings		30.3	6.9	5.7
Profit for the period		11.0	7.2	27.4
Equity attributable to owners of the parent company		178.8	153.1	170.7
Non-controlling interests		-1.2	-2.7	-1.8
Total equity		177.6	150.4	169.0
Deferred tax liabilities		7.2	7.8	7.9
Provisions		2.8	1.0	2.5
Lease liabilities	12	179.4	191.3	180.9
Financial liabilities	15	113.3	134.1	114.6
Other non-current liabilities		0.5	0.6	0.5
Total non-current liabilities		303.2	334.8	306.4
Trade and other payables		116.1	131.4	121.1
Current tax liabilities		2.4	1.0	0.8
Provisions		0.0	0.1	0.1
Lease liabilities	12	30.8	30.4	31.0
Financial liabilities	15	3.1	2.9	1.8
Total current liabilities		152.4	165.8	154.8
Total liabilities		455.6	500.6	461.2
Total equity and liabilities		633.2	651.1	630.2



# **Consolidated statement of changes in equity**

Equity attributable to owners of the parent company							
EUR million	Share capital	Reserve for invested unrestricted equity	Fair value reserve	Hybrid bond	Retained earnings	Non-controlling interests	Equity Total
Total equity, 1 Jan 2024	0.1	116.5	2.7	20.0	8.8	-3.4	144.6
Profit for the period					7.2	0.8	7.9
Other comprehensive income for the period			-0.2				-0.2
Total comprehensive income for the period			-0.2		7.2	0.8	7.7
Acquisition of own shares					0.0		0.0
Share-based benefits					0.0		0.0
Total transactions with owners					0.0		0.0
Other changes					0.1		0.1
Total changes in subsidiary shareholdings					0.1		0.1
Hybrid bond interest					-1.9		-1.9
Total equity, 31 Mar 2024	0.1	116.5	2.4	20.0	14.1	-2.7	150.4

Equity attributable to owners of the parent company							
EUR million	Share capital	Reserve for invested unrestricted equity	Fair value reserve	Hybrid bond	Retained earnings	Non-controlling interests	Equity Total
Total equity, 1 Jan 2025	0.1	116.5	1.1	20.0	33.0	-1.8	169.0
Profit for the period					11.0	0.6	11.6
Other comprehensive income for the period			-0.2				-0.2
Total comprehensive income for the period			-0.2		11.0	0.6	11.4
Share-based benefits					-0.8		-0.8
Total transactions with owners					-0.8		-0.8
Changes in NCI without a change in control					0.0	0.0	0.0
Other changes					0.0	0.0	0.0
Total changes in subsidiary shareholdings					0.1	-0.1	0.0
Hybrid bond interest					-1.9		-1.9
Total equity, 31 Mar 2025	0.1	116.5	0.9	20.0	41.3	-1.2	177.6



# **Consolidated statement of cash flows**

EUR million	1-3/2025	1-3/2024	1–12/2024
Cash flow from operating activities			
Profit for the period	11.6	7.9	30.2
Adjustments to cash flow from operating activities:			
Taxes	3.1	2.3	8.5
Depreciation, amortisation and impairment	12.6	13.0	53.0
Financial income and expenses	1.6	2.5	9.8
Other	0.2	-0.1	0.3
Net cash generated from operating activities before change in working capital	29.2	25.6	101.8
Change in working capital	-2.0	4.2	-2.1
Interest received	0.6	0.0	0.7
Paid and received taxes	-1.9	1.3	0.5
Net cash flow from operating activities	25.8	31.1	100.8
Cash flow from investing activities			
Investments in tangible and intangible assets	-4.3	-3.0	-11.0
Proceeds from disposal of property, plant and equipment and intangible assets and prepayments	0.1	0.3	0.9
Granted loans and repayments	0.1	0.5	0.0
Dividends received		0.0	0.0
Acquisition of subsidiaries less cash and cash equivalents at date of acquisition	-0.3		-2.:
Net cash flow from investing activities	-4.5	-2.7	-12.
Cash flow from financing activities			
Changes in non-controlling interests			-0.
Acquisition of own shares			-0.
Proceeds from and repayment of borrowings	-0.5	-10.7	-32.0
Repayment of lease liabilities	-8.1	-8.0	-32.:
Interest and other operational financial expenses	-3.7	-4.6	-11.
Dividends paid and other profit distribution	-1.3	-0.6	-2.:
Hybrid bond interests and expenses	-2.4	-2.4	-2.
Net cash flow from financing activities	-16.0	-26.2	-82.
Changes in cash and cash equivalents	5.3	2.2	6.4
Cash at beginning of period	30.9	24.5	24.
Cash at end of period	36.2	26.8	30.9



# **Notes to the Interim Report**

## **Accounting policies**

This interim report has been prepared in compliance with the IFRS standards currently in effect, and its preparation has followed the requirements of IAS 34 (Interim Financial Reporting).

The interim report applies the accounting policies presented in the consolidated financial statements for 2024. The amended standards and interpretations published by IASB and adopted in 2025 does not have a material impact on Pihlajalinna's financial reporting.

The information published in this interim report has not been audited. All figures have been rounded, due to which the actual total of individual figures may differ from the total presented. Key figures and figures reflecting changes have been calculated using the exact figures.

The alternative performance measures presented in this interim report should not be considered as replacements for the key figures defined in IFRS standards, and they may not be comparable with similarly named items used by other companies.

The preparation of the interim report in accordance with IFRS requires the management to make estimates and assumptions that affect the valuation of the reported assets and liabilities, contingent assets and liabilities as well as the amount of income and expenses on the statement of financial position. Although the estimates are based on management's best knowledge of current events and actions, the actual results may differ from the estimates provided in this interim report. The significant estimates made by management and the key accounting estimates and decisions based on management judgement were mainly the same as those that applied to the consolidated financial statements for the year 2024.

# 1. Segment information

Pihlajalinna has two reportable segments: Private Healthcare Services and Public Services. Reporting structure follows Pihlajalinna's business model and organisational structure.

The Private Healthcare Services operating segment consists of private clinic, diagnostics, hospital, occupational healthcare, remote and fitness centre services. These comprehensive care path services are provided by Pihlajalinna to corporate customers, insurance companies, the public sector, and private customers through its nationwide network of medical centers and diverse digital channels.

The Public Services operating segment consists of social and healthcare services produced primarily for the public sector, which include outsourcing and housing services, mainly remotely produced responsible doctor services, as well as a wide range of staffing and recruitment services.

Adjusted EBITA, %

**Public Services** 

Group total

Private Healthcare Services

# Pihlajalinna

1-12/2024

7.4

8.0

7.8

change

0.4

4.1

1.8

evenue, EUR million	1-3/2025	1-3/2024	change EUR	1–12/2024
Private Healthcare Services	123.8	114.6	9.2	451.5
of which intersegment	3.0	4.0	-0.9	14.5
Public Services	60.7	72.7	-11.9	267.6
of which intersegment	0.0	0.0	0.0	0.2
Group total	181.4	183.2	-1.8	704.4
nployee benefit expenses, EUR million	1–3/2025	1-3/2024	change EUR	1-12/2024
Private Healthcare Services	-42.5	-39.3	-3.3	-157.5
Public Services	-38.2	-43.9	5.8	-163.7
Group total	-80.7	-83.2	2.5	-321.2
epreciation and impairment, EUR million	1–3/2025	1-3/2024	change EUR	1-12/2024
Private Healthcare Services	-10.9	-11.1	0.1	-44.7
Public Services	-1.6	-1.9	0.3	-8.3
Group total	-12.6	-13.0	0.4	-53.0
djusting items affecting comparability, EUR million	1–3/2025	1-3/2024	change EUR	1–12/2024
Private Healthcare Services	0.0	0.3	-0.3	0.7
Public Services	0.0	0.0	0.0	-1.5
Group total	0.0	0.3	-0.3	-0.8
djusted EBITA, EUR million	1–3/2025	1-3/2024	change EUR	1–12/2024
Private Healthcare Services	12.1	10.7	1.4	33.6
Public Services	6.0	4.2	1.8	21.5
Group total	18.1	14.9	3.2	55.2

Reconciliation of the segments total adjusted operating profit before amortization and impairment of intangible assets (EBITA) to the consolidated profit before taxes

1-3/2025

9.7

9.9

9.9

1-3/2024

9.3

5.8

8.1

EUR million	1-3/2025	1-3/2024	change EUR	1–12/2024
Profit before taxes	14.7	10.2	4.5	38.6
Net financial expenses	1.6	2.5	-0.8	9.8
Amortisation and impairment of intangible assets	1.7	1.9	-0.2	7.5
Adjustment items	0.0	0.3	-0.3	-0.8
Adjusted EBITA	18.1	14.9	3.2	55.2



#### 2. Revenue

#### Revenue by region

Pihlajalinna reports its sales revenue divided into the following geographical regions:

- Southern Finland includes Pihlajalinna's business operations in the regions of Uusimaa, Kymenlaakso, Päijät-Häme and South Karelia.
- Mid-Finland includes Pihlajalinna's business operations in the regions of Pirkanmaa, Satakunta, Kanta-Häme, Central Finland, South Ostrobothnia and Ostrobothnia.
- Western Finland includes Pihlajalinna's business operations in the region of Southwest Finland.
- Eastern Finland includes Pihlajalinna's business operations in the regions of South Savo, North Karelia and North Savo.
- Northern Finland includes Pihlajalinna's business operations in the regions of North Ostrobothnia, Central Ostrobothnia, Kainuu and Lapland.
- Other operations include remote services, moving services and other administrative functions.

EUR million	1–3/2025	1-3/2024	change %	1-12/2024
Southern Finland	41.6	38.8	7.2 %	153.2
Mid-Finland	93.2	104.7	-11.0 %	388.6
Western Finland	11.1	10.2	8.8 %	40.2
East Finland	18.7	16.7	12.1 %	64.2
Northern Finland	15.3	14.1	8.9 %	54.8
Other operations	17.4	17.9	-3.1 %	74.5
Intra-Group sales	-15.8	-19.2	-17.3 %	-71.1
Consolidated revenue	181.4	183.2	-1.0 %	704.4

#### Revenue by customer group

Pihlajalinna's customer groups are corporate customers, private customers and public sector customers.

- The Group's corporate customers consist of Pihlajalinna occupational healthcare customers, insurance company customers and other corporate customers. The number of people within the scope of the Group's occupational healthcare services in the corporate customers group is approximately 190,000.
- The Group's private customers are private individuals who pay for services themselves and may subsequently seek compensation from their insurance company.
- The Group's public sector customers consist of public sector organisations in Finland, such as municipalities, congregations, wellbeing services counties and the public administration when purchasing either social and healthcare outsourcing services or residential services, occupational healthcare and staffing services. The number of people within the scope of the Group's occupational healthcare services in the public sector customers group is approximately 90,000.



#### January-March 2025

#### **Private Healthcare Services**

EUR million	1–3/2025	1-3/2024	change	change %	2024
Corporate customers	80.7	72.4	8.3	11.5 %	286.5
of which insurance company customers	44.5	39.7	4.8	12.0 %	152.7
Private customers	27.6	26.2	1.4	5.3 %	102.4
Public sector	15.5	16.0	-0.5	-2.9 %	62.6
Segments revenue	123.8	114.6	9.2	8.1 %	451.5

Revenue from **corporate customers** amounted to EUR 80.7 (72.4) million, an increase of EUR 8.3 million, or 11.5 per cent. Sales to insurance company customers increased by EUR 4.8 million, or 12.0 per cent. The appointment volumes of Pihlajalinna's private clinics increased 7.4 per cent.

Revenue from **private customers** amounted to EUR 27.6 (26.2) million, an increase of EUR 1.4 million, or 5.3 per cent. The streamlining of insurance companies' payment authorisations and direct payment practices reduces reported sales to private customer segment. The appointment volumes of Pihlajalinna's private clinics increased 5.0 per cent.

Revenue from the **public sector** amounted to EUR 15.5 (16.0) million, a decrease of EUR -0.5 million, or -2.9 per cent. The appointment volumes of Pihlajalinna's private clinics decreased -0.8 per cent.

#### **Public services**

The segment's revenue was EUR 60.7 (72.7) million. Revenue from the **public sector** amounted to EUR 59.9 (69.3) million, or 98.7 (95.4) per cent of the segment's revenue. Revenue from complete outsourcing agreements amounted to EUR 47.1 (55.8) million. Changes to outsourcing agreements decreased revenue by EUR 8.6 million.

#### 3. Materials and services

EUR million	1-3/2025	1-3/2024	change, %	1–12/2024
Materials	-7.3	-6.9	6.0	-28.3
Change in inventories	0.1	0.2	-68.2	0.1
External services, practitioners	-38.3	-36.2	5.8	-138.6
External services, other	-8.0	-10.1	-20.5	-33.6
Total	-53.5	-52.9	1.1	-200.4

### 4. Employee benefit expenses

EUR million	1-3/2025	1-3/2024	change, %	1-12/2024
Wages and salaries	-67.0	-69.7	-3.7	-267.5
Share-based incentive schemes				
- implemented as shares	-0.2	-0.1	79.7	-1.4
Pension costs - defined contribution plans	-11.4	-11.8	-3.3	-45.6
Other social security expenses	-2.0	-1.6	26.0	-6.7
Total	-80.7	-83.2	98.8	-321.2



#### **Share-based incentive schemes**

#### Performance Share Plan (PSP)

On 13 December 2024, Pihlajalinna's Board of Directors decided to establish a new long-term share-based incentive plan for key employees of the Group. The plan replaced Pihlajalinna's previous share-based incentive plan (LTIP 2022).

The Performance Share Plan 2025–2029 consists of three performance periods, covering the financial years 2025–2027, 2026–2028 and 2027–2029. The Board of Directors will decide annually on the commencement and details of every performance period. The potential rewards will be paid partly in Pihlajalinna's shares and partly in cash. The programme is treated in its entirety as an equity-settled share-based payment.

The target group in the performance period 2025–2027 consists of approximately 30 key employees, including the members of the Group Management Team and the CEO. The performance criteria of the performance period 2025–2027 are tied to relative Total Shareholder Value (rTSR), annual revenue growth, return on capital employed and the rate of sickness-related absences. The value of the rewards to be paid based on the plan corresponds to a maximum total of 553,000 Pihlajalinna shares including also the proportion to be paid in cash.

## 5. Other operating expenses

EUR million	1–3/2025	1-3/2024	change, %	1–12/2024
Facility expenses	-3.3	-3.7	-10.4	-13.3
Information management expenses	-7.5	-6.7	11.4	-26.7
Sales and marketing expenses	-1.5	-1.0	51.5	-5.3
Other expenses	-6.8	-11.0	-38.1	-39.8
Total	-19.0	-22.4	-14.8	-85.1

# 6. Depreciation, amortisation

EUR million	1–3/2025	1-3/2024	change, %	1–12/2024
Intangible assets	-1.7	-1.9	-12.2	-7.5
Property, plant and equipment	-3.2	-3.3	-2.7	-13.4
Right-of-use assets	-7.7	-7.7	-0.7	-31.0
Right-of-use business premises and buildings, impairment				-1.2
Total depreciation, amortisation and impairment	-12.6	-13.0	-3.1	-53.0

# 7. Financial expenses

EUR million	1–3/2025	1-3/2024	change, %	1-12/2024
Interest expenses from financial liabilities carried at amortised cost	-1.1	-1.6	-31.7	-6.0
Interest expenses on lease liabilities	-0.9	-0.9	-3.1	-3.8
Other financial expenses	-0.1	-0.2	-22.1	-1.2
Total	-2.1	-2.7	-21.4	-10.9

#### 8. Income taxes

EUR million	1–3/2025	1-3/2024	change, %	1–12/2024
Current taxes	-3.7	-1.3	181	-1.2
Taxes for the previous financial years	0.0	0.0		-0.1
Deferred taxes	0.6	-1.0	-160	-7.2
Total	-3.1	-2.3	36	-8.5



# 9. Changes in intangible assets and goodwill

EUR million	31 Mar 2025	31 Mar 2024	31 Dec 2024
Acquisition cost at beginning of period	338.0	332.9	332.9
Additions	0.5	0.6	2.0
Business combinations	0.3	0.0	3.2
Disposals	0.0	0.0	-0.1
Acquisition cost at end of period	338.8	333.4	338.0
Accumulated depreciation at beginning of period	-67.4	-60.0	-60.0
Depreciation and amortisation for period	-1.7	-1.9	-7.5
Accumulated depreciation on disposals	0.0	0.0	0.1
Accumulated depreciation at end of period	-69.1	-61.9	-67.4
Carrying amount at end of period	269.7	271.5	270.6

# 10. Changes in property, plant and equipment

EUR million	31 Mar 2025	31 Mar 2024	31 Dec 2024
Acquisition cost at beginning of period	151.9	142.0	142.0
Additions	2.4	2.7	12.0
Transfers between items	-0.2	0.0	0.0
Disposals	-0.4	-0.7	-2.1
Acquisition cost at end of period	153.6	144.0	151.9
Accumulated depreciation at beginning of period	-88.3	-76.1	-76.1
Depreciation and amortisation for period	-3.2	-3.3	-13.4
Transfers between items	0.2	0.0	0.0
Accumulated depreciation on disposals	0.2	0.4	1.3
Accumulated depreciation at end of period	-91.2	-79.1	-88.3
Carrying amount at end of period	62.5	65.0	63.6

# 11. Changes in right-of-use assets

EUR million	31 Mar 2025	31 Mar 2024	31 Dec 2024
Acquisition cost at beginning of period	381.6	371.0	371.0
Additions	8.3	3.6	14.0
Transfers between items	0.1	0.0	0.0
Disposals	-2.9	-5.3	-3.5
Acquisition cost at end of period	387.1	369.4	381.6
Accumulated depreciation at beginning of period	-196.8	-167.1	-167.1
Depreciation and amortisation for period	-7.7	-7.7	-32.2
Transfers between items	-0.1	0.0	0.0
Accumulated depreciation on disposals	1.3	0.9	2.8
Accumulated depreciation at end of period	-203.4	-174.0	-196.5
Carrying amount at end of period	183.8	195.4	185.1



# 12. Right-of-use assets and lease liabilities

EUR million	Right-of-use asset items 31 Mar 2025	Lease liabilities 31 Mar 2025
Carrying amount at beginning of period	185.1	211.9
Changes	6.3	6.4
Depreciation and amortisation	-7.7	
Repayments of lease liabilities		-8.1
Carrying amount at end of period	183.8	210.2

On 31 March 2025, EUR 193.7 million of the lease liabilities were the result of the adoption of IFRS 16 and EUR 16.5 million were financial lease liabilities in accordance with previous accounting standards.

EUR million	Right-of-use asset items 31 Mar 2024	Lease liabilities 31 Mar 2024
Carrying amount at beginning of period	203.9	230.6
Changes	-0.8	-0.8
Depreciation and amortisation	-7.7	
Repayments of lease liabilities		-8.0
Carrying amount at end of period	195.4	221.7

On 31 March 2024, EUR 202.5 million of the lease liabilities were the result of the adoption of IFRS 16 and EUR 19.2 million were financial lease liabilities in accordance with previous accounting standards.



# 13. Financial assets and liabilities by measurement category

31 Mar 2025	Fair value hierarchy	Fair value through profit or loss	Fair value - a hedging instrument	Amortised cost	Total carrying amounts	Fair value total
Carrying amounts of financial as	ssets	promor noos				
Non-current financial assets						
Other shares and	level 3	0.2			0.2	0.2
Lease deposits	level 2			0.1	0.1	0.1
Other receivables	level 2			0.1	0.1	0.1
Loan receivables	level 3	2.0			2.0	2.0
Current financial assets						
Trade receivables				45.0	45.0	45.0
Other receivables	level 2			0.1	0.1	0.1
Cash and cash equivalents				36.2	36.2	36.2
Total		2.2		81.5	83.6	83.6
Carrying amounts of financial lia	ahilities					
Non-current financial liabilities	abilities					
Loans from financial	level 2			112.8	112.8	112.8
Lease liabilities	level 2			179.4	179.4	179.4
Other liabilities	level 2			0.5	0.5	0.5
Contingent considerations	level 3					3.3
Current financial liabilities						
Loans from financial	level 2			1.8	1.8	1.8
Contingent considerations	level 3	1.3			1.3	1.3
Lease liabilities	level 2			30.8	30.8	30.8
Trade and other payables				17.6	17.6	17.6
Interest derivatives	level 2		0.9		0.9	0.9
Total		1.3	0.9	342.9	345.1	345.1
		Esta alua				
31 Dec 2024	Fair value hierarchy	Fair value through profit or loss	Fair value - a hedging instrument	Amortised cost	Total carrying amounts	Fair value total
Carrying amounts of financial as	ssets					
Non-current financial assets						
Other shares and	level 3	0.2			0.2	0.2
Lease deposits	level 2			0.1	0.1	0.1
Other receivables	level 2			0.1	0.1	0.1
Loan receivables	level 3	2.0			2.0	2.0
Current financial assets						
Trade receivables				45.4	45.4	45.4
Other receivables	level 2			0.8	0.8	0.8
Cash and cash equivalents				30.9	30.9	30.9
Total		2.2		77.4	79.5	79.5
Carrying amounts of financial lia	abilities					
Non-current financial liabilities						
Loans from financial	level 2			113.2	113.2	113.2
Lease liabilities	level 2			180.9	180.9	180.9
Other liabilities	level 2			0.5	0.5	0.5
Contingent considerations	level 3	0.9			0.9	0.9
Current financial liabilities						
Loans from financial	level 2			1.8	1.8	1.8
Contingent considerations	level 3					
						24.0
Lease liabilities	level 2			31.0	31.0	31.0
<del>-</del>	level 2			31.0 24.1	31.0 24.1	24.1
Lease liabilities	level 2		0.8			

# Q1 PIHLAJALINNA INTERIM REPORT 1 Jan-31 Mar 2025 30 April 2025 AT 8 AM



Fair value hierarchy levels:

Level 1: Fair values are based on quoted prices in active markets for identical assets and liabilities. The Group has no financial assets or liabilities measured according to level 1 of the hierarchy.

Level 2: The fair value is determined using valuation methods. The financial assets and liabilities are not subject to trading in active and liquid markets. The fair values can be determined based on quoted market prices and deduced valuation. The carrying amount of the trade receivables and financial assets essentially corresponds to their fair value, as the effect of discounting is not significant taking the maturity of the receivables into consideration. The fair values of lease liabilities are based on discounted cash flows. The fair values of loans essentially correspond to their carrying amount since they have a floating interest rate and the Group's risk premium has not materially changed. The carrying amount of other financial liabilities essentially corresponds to their fair value, as the effect of discounting is not significant taking the maturity of the receivables into consideration. Derivative financial instruments are initially recognized at fair value on the trade date and are subsequently remeasured at their fair value on the balance sheet date.

Level 3: The fair value is not based on verifiable market information, and information on other circumstances affecting the value of the financial asset or liability is not available of verifiable. The Group's other shares and participations consist solely of shares in unlisted companies.

## 14. Liquidity risk

The Group monitors the amount of financing required by business operations by analysing cash flow fore-casts to ensure that the Group has enough liquid assets for financing business operations and repaying maturing loans. The Group aims to ensure the availability and flexibility of financing with adequate credit limits, a balanced maturity profile and sufficiently long maturities for borrowings, as well as by obtaining financing through several financial instruments. The covenants in the Group's financing arrangements are subject to continuous forecasting.

Pihlajalinna's financing arrangement comprises a long-term loan of EUR 110 million and a revolving credit facility of EUR 60 million for general financing needs. The financing agreement negotiated in 2024 is for three years, maturing in June 2027, and it includes two option years.

The financing arrangement includes customary financial covenants which are leverage (ratio of net debt to pro forma EBITDA) and gearing covenants. IFRS 16 lease liabilities are not considered in the calculation of covenants. At the end of review period, the Group met the financial covenants agreed upon in the agreement.

Additionally, the loan margin of the financing is linked to Pihlajalinna's main sustainability targets: patient satisfaction, access to surgical treatment and employee satisfaction. Sustainability objectives have a minor effect on the loan margin, depending on how many of the agreed-upon sustainability targets are achieved. The sustainability targets for 2024 were achieved, and a loan margin reduction is in effect for the next 12 months.

The Group has an interest rate swap agreement with a nominal value of EUR 65 million, which is used to convert the floating interest rate of the financing arrangement to fixed interest rate. Cash flow hedge accounting is applied to the interest rate swap, which means that the effective portion of the change in fair value is recognised in other comprehensive income. The start date of the interest rate swap was in March 2023, and it is valid until 25 March 2027.

On 27 March 2023, Pihlajalinna issued a hybrid bond of EUR 20 million. The hybrid bond bears a fixed interest rate of 12.00 percent per annum until 27 March 2026 (Reset Date), and from the Reset Date, the interest rate will be floating as defined in the terms and conditions of the hybrid bond.

The hybrid bond is an instrument subordinated to the company's other debt obligations. The hybrid bond does not have a specified maturity date. Pihlajalinna is entitled to redeem the hybrid bond on the Reset



Date and thereafter on each interest payment date. The hybrid bond will be treated as equity in Pihla-jalinna's IFRS consolidated financial statements. The hybrid bond does not confer to its holders the rights of a shareholder or dilute the holdings of the current shareholders.

At the end of the review period, Pihlajalinna had EUR 70 million in unused committed credit limits. Unused credit limits consist of EUR 10 million credit limit agreement and EUR 60 million unused revolving credit facility.

The table below presents the contractual maturity of financial liabilities. The figures are undiscounted, and they include both future interest payments and repayments of principal. Interest payments related to the loan instalments drawn are presented in the table below according to the actual timing of their payment.

## 15. Financial liabilities repayment schedule

EUR million	Carrying amount on 31 Mar 2025	less than 1 year	1-2 years	2-3 years	3-4 years	over 4 years
Loans from financial institutions	114.6	-8.6	-8.4	-114.6	-0.5	
Lease liabilities	210.2	-34.4	-30.3	-26.6	-23.1	-106.8
Other interest-bearing liabilities	0.5	-0.1	-0.1	-0.1	-0.1	-0.5
Contingent considerations	1.3	-1.3				
Trade payables	17.6	-17.6				
Total	344.2	-62.0	-38.7	-141.2	-23.7	-107.3

EUR million	Carrying amount on 31 Dec 2024	less than 1 year	1-2 years	2-3 years	3-4 years	over 4 years
Loans from financial institutions	115.0	-7.3	-7.1	-114.1	-0.8	
Revolving credit facility						
Lease liabilities	211.9	-34.6	-31.0	-26.7	-22.9	-113.9
Other interest-bearing liabilities	0.5	-0.1	-0.1	-0.1	-0.1	-0.5
Contingent considerations	0.9	0.0	-0.9			
Trade payables	24.1	-24.1				
Total	352.4	-66.0	-39.0	-140.8	-23.8	-114.4

#### 16. Trade and other receivables

Pihlajalinna regularly reviews the credit risk of receivables, and the procedures used to assess credit risk. No significant changes were observed in the payment behaviour of customers during the review period.

The Group recognised impairment losses of EUR 0.2 (0.2) million on trade receivables during the review period. The Group recognised impairment losses of EUR 0.0 (0.0) million related to contract assets.

EUR million	31 Mar 2025	31 Dec 2024
Trade receivables	45.0	45.4
Accrued income and other receivables	9.9	10.8
Current subleases	0.3	0.3
Contract assets	6.8	4.6
Total	62.0	61.2

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#### Age distribution of trade receivables

		expected		expected				
EUR million	31 Mar 2025	impairment loss	Net 31 Mar 2025	31 Mar 2024	impairment loss	Net 31 Mar 2024		
Not yet due	32.7	0.0	32.7	37.0	0.0	37.0		
Past due								
Less than 30 days	8.9	0.0	8.9	5.0	0.0	5.0		
30–60 days	0.7	-0.1	0.6	0.7	-0.1	0.7		
61–90 days	0.3	-0.1	0.2	0.4	-0.1	0.3		
More than 90 days	2.9	-0.4	2.6	2.8	-0.3	2.4		
Total	45.5	-0.5	45.0	45.9	-0.5	45.4		



## 17. Acquired business operations

On 1 Mar 2025, Pihlajalinna acquired DBC Seinäjoki business from Seinäjoki Aktiivikuntoutous Oy. The preliminary acquisition calculation on the acquired business has been presented below:

EUR million	2025
Consideration transferred	
Cash	0.3
Total acquisition cost	0.3

The preliminary values of the assets and liabilities acquired for consideration at the time of acquisition were as follows:

EUR million	2025
Property, plant and equipment	0.1
Intangible assets	0.1
Right-of-use assets	0.0
Total assets	0.2
Deferred tax liabilities	0.0
Lease liabilities	0.0
Other liabilities	0.0
Total liabilities	0.1
Acquired net assets	0.1

Preliminary goodwill generated in the acquisition:

EUR million	2025
Consideration transferred	0.3
Net identifiable assets of acquirees	-0.1
Goodwill	0.2
Transaction price paid in cash in the financial year	0.3
Effect on cash flow in the financial year	0.3

In the preliminary determination of fair values, an intangible asset based on customer relationships was identified. Its preliminary fair value was determined as EUR 0.1 million. The fair value was determined using an income-based approach, which requires a forecast of expected future cash flows. In connection with above, a deferred tax liability of EUR 0.0 million was identified. The business combination resulted in a preliminary goodwill of EUR 0.2 million. The resulting goodwill is tax-deductible. The revenue recorded and the impact on the result for the review period 2025 due to the combination is not significant.



# 18. Contingent liabilities and commitments

EUR million	31 Mar 2025	31 Mar 2024	31 Dec 2024
Collateral given on own behalf			
Sureties	5.9	5.3	5.8
Lease deposits	0.1	0.2	0.1
Properties' VAT refund liability	0.0	0.0	0.0
Lease commitments for off-balance sheet leases	0.2	0.4	0.9

Investment commitments for the Group's development, additional and replacement investments amounted to approximately EUR 3.1 (1.8) million at the end of the reporting period. The investment commitments are related to business premises, additional and replacement investments in clinical equipment and information system projects.

#### **Hybrid bond interests**

Pihlajalinna issued EUR 20 million hybrid bond on 27 March 2023. At the end of the reporting period, the unpaid interest was EUR 0.0 (0.0) million.

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# **Quarterly information**

EUR million	Q1/25	Q4/24	Q3/24	Q2/24	Q1/24	Q4/23	Q3/23	Q2/23
INCOME STATEMENT								
Revenue	181.4	182.5	164.0	174.8	183.2	183.0	165.6	183.6
EBITDA	28.9	27.0	26.2	22.7	25.7	11.6	20.1	17.7
EBITDA, %	16.0	14.8	16.0	13.0	14.0	6.4	12.1	9.7
Adjusted* EBITDA	28.9	25.9	26.2	22.7	26.0	20.7	20.5	18.0
Adjusted* EBITDA, %	16.0	14.2	16.0	13.0	14.2	11.3	12.4	9.8
Depreciation and amortisation	-12.6	-12.4	-14.5	-13.1	-13.0	-13.6	-13.0	-12.8
Operating profit (EBIT)	16.4	14.6	11.7	9.5	12.7	-1.9	7.1	4.9
Operating profit, %	9.0	8.0	7.1	5.5	6.9	-1.1	4.3	2.7
Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA)	18.1	15.4	13.5	11.4	14.9	9.9	9.6	7.3
Adjusted EBITA, %	9.9	8.4	8.2	6.5	8.1	5.4	5.8	4.0
Financial income	0.5	0.5	0.0	0.4	0.2	-0.1	0.2	0.2
Financial expenses	-2.1	-2.8	-2.2	-3.2	-2.7	-4.1	-2.8	-2.7
Profit before taxes (EBT)	14.7	12.3	9.5	6.7	10.2	-6.1	4.4	2.4
Income tax	-3.1	-2.8	-2.3	-1.2	-2.3	-0.3	-1.1	-0.6
Profit for the period	11.6	9.5	7.2	5.5	7.9	-6.4	3.3	1.8
Share of the result for the period attributable to owners of the parent company	11.0	9.1	6.3	4.8	7.2	-5.2	3.5	2.0
Share of the result for the period attributable to non-controlling interests	0.6	0.4	0.9	0.7	0.8	-1.2	-0.2	-0.2
Earnings per share (EPS), EUR	0.47	0.38	0.26	0.19	0.30	-0.25	0.13	0.07
Average number of personnel (FTE)	4,237	4,416	4,449	4,505	4,565	4,821	4,852	4,832
Change in personnel during the quarter	-179	-33	-56	-60	-256	-31	19	113



# **Calculation of key financial figures and alternative performance measures**

Key figures		I	
Earnings per share (EPS)	Profit for the financial period attributable to owners of the parent company - Hybrid bond interest expenses net of tax		
	Average number of shares during the financial year		
Alternative performance measures			
Equity per share	Equity attributable to owners of the parent company Number of shares at the end of the financial period	_	
	Number of shares at the end of the financial period	1	1
Dividend per share	Dividend distribution for the financial year (or proposal)		
	Number of shares at the end of the financial period		
Dividend/result, %	Dividend per share	400	
	Earnings per share (EPS)	x 100	
	Dividend per share		1
Effective dividend yield, %	Closing price for the financial year	x 100	
D /5	Closing price for the financial year		
P/E ratio	Earnings per share (EPS)		
	Number of shares traded during the period		1
Share turnover, %	Average number of shares	x 100	
	L	1	
Return on equity (ROE), %	Profit for the period (rolling 12 months)  Equity (average)	x 100	Return on equity indicates how much return on equity has been accumulating during the finan- cial year. It reflects the company's ability to man- age the capital invested in the company by the
			owners.
Return on capital employed, %	Profit before taxes (rolling 12 months) + financial expenses (rolling 12 months)	x 100	Return on capital employed measures the rela- tive profitability of the company, that is the re- turn that has been obtained for the capital in-
(ROACE)	Total statement of financial position - non-interest- bearing liabilities (average)		vested in the company that requires interest or other returns.
	Equity		Equity ratio measures the company's solvency,
Equity ratio, %	Total statement of financial position - prepayments received	x 100	loss tolerance and the ability to cope with commitments in the long term. It reflects how much of the company's assets have been financed with equity.
	Interest-bearing net debt - cash and cash equivalents		Gearing describes the indebtedness of the com-
Gearing, %	Equity	x 100	pany. It reflects what the ratio of the owners' own capital invested in the company is and the interest-bearing debts borrowed from financiers.
EBITDA	Operating profit + depreciation, amortisation and impairment		EBITDA shows how much of the company's revenue is left over after deducting operating expenses. Assessments of whether EBITDA is sufficiently high should consider the company's financial expenses, depreciation requirements and intended profit distribution.
EBITDA, %	Operating profit + depreciation, amortisation and impairment Revenue	x 100	
Adjusted EBITDA <sup>1)</sup>	Operating profit + depreciation, amortisation and impairment + adjustment items		Adjusted EBITDA provides significant additional information on profitability by eliminating items that do not necessarily reflect the profitability of the company's operative business. Adjusted

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			EBITDA improves comparability between periods and is frequently used by analysts, investors and other parties. The Group Management Team and operative management monitor and forecast adjusted EBITDA monthly.
Adjusted EBITDA, % <sup>1)</sup>	Operating profit + depreciation, amortisation and impairment + adjustment items Revenue	x 100	
Adjusted EBITDA <sup>1)</sup> , excluding IFRS 16	Operating profit + depreciation, amortisation and impairment + adjustment items – IFRS 16 adjustment		
Net debt/Adjusted EBITDA <sup>1)</sup> , rolling 12 months	Interest-bearing net debt - cash and cash equivalents Adjusted EBITDA (rolling 12 months)		The key figure describes how quickly the company would get its financial liabilities paid at the current rate of earnings, if the EBITDA were used in full to pay the financial liabilities, if the company does not, for example, invest or distribute dividends.
Net debt/Adjusted EBITDA <sup>1)</sup> , excluding IFRS 16, rolling 12 months	Interest-bearing net debt excluding IFRS 16 - cash and cash equivalents Adjusted EBITDA, excluding IFRS 16 (rolling 12 months)		
Cash flow after investments	Net cash flow from operating activities + net cash flow from investing activities	1	
Adjusted operating profit (EBIT) <sup>1)</sup>	Operating profit + adjustment items		Adjusted operating profit provides significant additional information on profitability by eliminating items that do not necessarily reflect the profitability of the company's operating business. Adjusted operating profit improves comparability between periods and is frequently used by analysts, investors and other parties. The Group Management Team and operative management monitor and forecast adjusted operating profit monthly.
6: (50.77) 0(1)	lo 6. 11	1	
Adjusted operating profit (EBIT), % <sup>1)</sup>	Revenue	x 100	
Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA) 1)	Operating profit + adjustment items + amortization and impairment of intangible assets		
Adjusted EBITA, % <sup>1)</sup>	Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA) Revenue	x 100	
Profit before taxes (EBT)	Profit for the financial year + income tax		
Gross investments	Increase in tangible and intangible assets and in right- of-use assets		
Comparable revenue for the previous period	Revenue from the previous period - items affecting comparability		
Comparable organic revenue growth	Revenue for the period - comparable revenue for the previous period		Organic growth of revenue refers to the growth of existing business that has not been achieved through mergers or acquisitions. Organic growth can be achieved by expanding service offerings,



			acquiring new customers, increasing visitation rates from existing customers, implementing price increases, and embracing digitalization. Public tenders won for healthcare outsourcing and self-established business locations are counted as organic growth. Comparable organic growth is calculated excluding changes in outsourcing agreements.
Comparable organic revenue growth, %	Organic comparable revenue growth  Comparable revenue for the previous period	x 100	

<sup>&</sup>lt;sup>1)</sup> Pihlajalinna has changed the definition of adjustment items affecting comparability effective from 1 January 2025. The change simplifies the previous definition. The comparison figures have not been adjusted, as the change does not materially affect the adjusted key figures reported for the year 2024.

Pihlajalinna's definition of adjustment items affecting comparability effective from 1 January 2025:

Items affecting comparability are non-recurring and material events that are not part of normal day-to-day operations. Items affecting comparability include, among other items, costs related to business acquisitions, costs related to restructuring measures, impairment of assets, and gains and losses arising from the sale or discontinuation of business operations. Items affecting comparability only include events with an impact on profit or loss of more than EUR 0.1 million.

Pihlajalinna's definition of adjustment items affecting comparability that was used until 31 December 2024:

Significant transactions that are not part of the normal course of business, are related to business acquisition costs (IFRS 3), are infrequently occurring events or valuation items that do not affect cash flow are treated as adjustment items affecting comparability between review periods. According to Pihlajalinna's definition, such items include, for example, restructuring measures, impairment of assets and the remeasurement of previous assets held by subsidiaries, the costs of closing businesses and business locations, gains and losses on the sale of businesses, costs arising from operational restructuring and the integration of acquired businesses, costs related to the termination of employment relationships as well as fines and corresponding compensation payments. Pihlajalinna has also presented costs according to the IFRS Interpretations Committee's Agenda Decision concerning cloud computing arrangements, and reversals of amortisation, as adjustment items. Cloud computing arrangements costs and reversals of amortisation according to the IFRS Interpretations Committee's Agenda Decision has not been presented as adjustment items since 1 Jan 2024.

#### Reconciliations with alternative key figures and ratios

Pihlajalinna publishes a wide range of alternative performance measures, i.e. key figures that are not based on financial reporting standards, because they are considered significant for investors, the management and the Board of Directors in assessing the Group's financial position and profitability. The alternative performance measures should not be considered replacements for the key figures defined in IFRS standards. The table below presents the reconciliation calculations for the alternative performance measures and the justifications for their presentation.

#### Reading notes:

- / divide by the following number(s)
- deduct the following number(s)
- + add the following number(s)



# Return on equity (ROE), %

EUR million	1-3/2025	1-3/2024	2024
Profit for period (rolling 12 months)/	33.8	6.7	30.2
Equity (average) x 100	173.3	147.5	156.8
Return on equity (ROE), %	19.5	4.5	19.2

## Return on capital employed (ROACE), %

EUR million	1-3/2025	1-3/2024	2024
Profit before taxes (rolling 12 months)	43.2	10.9	38.6
Financial expenses (rolling 12 months)	-10.4	-12.3	-10.9
Profit before taxes + financial expenses (rolling 12 months)	53.5	23.3	49.6
Total statement of financial position - non-interest-bearing liabilities (average of beginning and end of the period)	499.6	515.0	509.1
Return on capital employed (ROACE), %	10.7	4.5	9.7

#### **Equity ratio, %**

EUR million	1–3/2025	1-3/2024	2024
Equity/	177.6	150.4	169.0
Total statement of financial position -	633.2	651.1	630.2
Advances received x 100	0.0	0.3	0.0
Equity ratio, %	28.0	23.1	26.8

### Gearing, %

EUR million	1-3/2025	1-3/2024	2024
Interest-bearing financial liabilities –	325.3	357.8	327.5
Cash and cash equivalents/	36.2	26.8	30.9
Equity x 100	177.6	150.4	169.0
Gearing, %	162.8	220.1	175.5

### Net debt/adjusted EBITDA, rolling 12 months

EUR million	1-3/2025	1-3/2024	2024
Interest-bearing financial liabilities -	325.3	357.8	327.5
Cash and cash equivalents	36.2	26.8	30.9
Net debt/	289.1	331.0	296.6
Adjusted EBITDA (rolling 12 months)	103.7	85.2	100.7
Net debt/adjusted EBITDA, rolling 12 months	2.8	3.9	2.9

# Interest-bearing net debt, excluding IFRS 16, %

EUR million	1-3/2025	1–3/2024	2024
Interest-bearing financial liabilities excluding IFRS 16 –	131.6	155.3	132.7
Cash and cash equivalents/	36.2	26.8	30.9
Equity x 100	185.1	156.8	176.3
Interest-bearing net debt, excluding IFRS 16, %	51.5	82.0	57.8



### Net debt/adjusted EBITDA, rolling 12 months, excluding IFRS 16

EUR million	1-3/2025	1-3/2024	2024
Interest-bearing financial liabilities excluding IFRS 16 -	131.6	155.3	132.7
Cash and cash equivalents	36.2	26.8	30.9
Net debt/	95.4	128.5	101.8
Adjusted EBITDA excluding IFRS 16 (rolling 12 months)	72.4	56.1	69.8
Net debt/adjusted EBITDA, rolling 12 months, excluding IFRS 16	1.3	2.3	1.5

#### **EBITDA and Adjusted EBITDA**

EUR million	1-3/2025	1-3/2024	2024
Profit for period	11.6	7.9	30.2
Income tax	-3.1	-2.3	-8.5
Financial expenses	-2.1	-2.7	-10.9
Financial income	0.5	0.2	1.1
Depreciation, amortisation and impairment	-12.6	-13.0	-53.0
EBITDA	28.9	25.7	101.5
Other EBITDA adjustments	0.0	0.3	-0.8
Total EBITDA adjustments	0.0	0.3	-0.8
Adjusted EBITDA	28.9	26.0	100.7

### EBITDA, %

EUR million	1-3/2025	1-3/2024	2024
EBITDA/	28.9	25.7	101.5
Revenue x 100	181.4	183.2	704.4
EBITDA, %	16.0	14.0	14.4

# Adjusted EBITDA, %

EUR million	1-3/2025	1-3/2024	2024
Adjusted EBITDA/	28.9	26.0	100.7
Revenue x 100	181.4	183.2	704.4
Adjusted EBITDA, %	16.0	14.2	14.3

### Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA)

EUR million	1–3/2025	1-3/2024	2024
Operating profit (EBIT) and Adjusted operating profit (EBIT)			
Profit for the period	11.6	7.9	30.2
Income tax	-3.1	-2.3	-8.5
Financial expenses	-2.1	-2.7	-10.9
Financial income	0.5	0.2	1.1
Operating profit (EBIT)	16.4	12.7	48.5
Total EBITDA adjustments	0.0	0.3	-0.8
Total operating profit (EBIT) adjustments	0.0	0.3	-0.8
Adjusted operating profit (EBIT)	16.4	13.0	47.7
PPA amortisation	0.5	0.5	2.1
Amortisation and impairment of other intangible assets	1.2	1.4	5.3
Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA)	18.1	14.9	55.2



# Operating profit (EBIT), %

EUR million	1–3/2025	1-3/2024	2024
Operating profit/	16.4	12.7	48.5
Revenue x 100	181.4	183.2	704.4
Operating profit (EBIT), %	9.0	6.9	6.9

## Adjusted operating profit (EBIT), %

EUR million	1-3/2025	1-3/2024	2024
Adjusted operating profit/	16.4	13.0	47.7
Revenue x 100	181.4	183.2	704.4
Adjusted operating profit (EBIT), %	9.0	7.1	6.8

# Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA), %

EUR million	1-3/2025	1-3/2024	2024
Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA) /	18.1	14.9	55.2
Revenue x 100	181.4	183.2	704.4
Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA), %	9.9	8.1	7.8

### **Cash flow after investments**

EUR million	1-3/2025	1-3/2024	2024
Net cash flow from operating activities	25.8	31.1	100.8
Net cash flow from investing activities	-4.5	-2.7	-12.3
Cash flow after investments	21.3	28.5	88.6

#### **Profit before taxes**

EUR million	1-3/2025	1-3/2024	2024
Profit for period	11.6	7.9	30.2
Income tax	-3.1	-2.3	-8.5
Profit before taxes	14.7	10.2	38.6



#### **Gross investments**

EUR million	1-3/2025	1-3/2024	2024
Property, plant and equipment at end of period	62.5	65.0	63.6
Right-of-use assets at end of period	183.8	195.4	185.1
Other intangible assets at end of period	14.6	19.7	15.7
Goodwill at end of period	255.1	251.8	254.9
Depreciation, amortisation and impairment for period are added	12.6	13.0	53.0
Property, plant and equipment at beginning of period	63.6	65.8	65.8
Right-of-use assets at beginning of the period	185.1	203.9	203.9
Other intangible assets at beginning of period	15.7	21.1	21.1
Goodwill at beginning of period	254.9	251.8	251.8
Proceeds from the sale of property, plant and equipment during period	-1.8	-4.7	-1.4
Gross investments	11.0	6.9	31.1

# Comparable organic revenue growth, %

EUR million	1-3/2025	1-3/2024	2024
Revenue for previous period	183.2	187.8	720.0
The impact of divestments on revenue during the period -		-4.8	-4.8
Contractual changes in complete outsourcing agreements -	-8.6	-12.9	-62.5
Covid-19 services and write-down of revenue -		-0.3	0.7
Comparable revenue for previous period (B)	174.6	169.8	653.3
Revenue from M&A transactions during period (C)			
Revenue growth due to M&A transactions, %			
Revenue for period (A)	181.4	183.2	704.4
Comparable organic revenue growth (A-B-C)	6.9	13.4	51.1
Organic revenue growth, %	3.9	7.9	7.8
Revenue change	-1.8	-4.6	-15.5
Revenue change, %	-1.0	-2.5	-2.2



# Description of adjustment items applied to adjusted EBITDA and adjusted operating profit

EUR million	1-3/2025	1-3/2024	2024
EBITDA	28.9	25.7	101.5
Adjustments to EBITDA			
Dismissal-related expenses		0.3	0.7
Classification of receivables as contingent assets according to IAS 37 / return as receivables			-1.5
IFRS 3 costs		0.0	0.0
Other items with cash flow effect		0.0	0.1
Other items with no cash flow effect			-0.1
Adjustments to EBITDA in total	0.0	0.3	-0.8
Adjusted EBITDA	28.9	26.0	100.7
Depreciation, amortisation and impairment	-12.6	-13.0	-53.0
Adjusted operating profit (EBIT)	16.4	13.0	47.7
PPA amortisation	-0.5	-0.5	-2.1
Other amortisation and impairment of intangible assets	-1.2	-1.4	-5.3
Adjusted operating profit before the amortisation and impairment of intangible assets (EBITA)	18.1	14.9	55.2
Operating profit (EBIT)	16.4	12.7	48.5

The adjustment items are presented in the income statement items as follows:

EUR million	1-3/2025	1-3/2024	2024
Revenue			-1.5
Other operating income			-0.1
Materials and services			
Employee benefit expenses		0.3	0.7
Other operating expenses		0.0	0.2
Share of profit in associated companies and joint ventures			
EBITDA adjustment items total		0.3	-0.8
Depreciation, amortisation and impairment			
Operating profit (EBIT) adjustment items total		0.3	-0.8