

Pre-silent info Q1/2024

27 March 2024

Q1/2024 actuals

- Lähi-Tapiola strengthened its ownership stake in Pihlajalinna during February 2024
- The Annual report including the sustainability report has been published on March 19th.
- The regional board of the wellbeing services county of South Ostrobothnia proposed on March 25th to transfer the responsibility for demanding specialised medical care costs to the welfare service county
- Pihlajalinna starts repurchasing the Company's own shares due to be used as part of the payment of fees of the Group's incentive programme and the annual remuneration of the members of the Board of Directors. The maximum number of shares to be acquired is 150,000



Q1/2024 frequently discussed topics

- Pihlajalinna has continued determined actions to strengthen the company's profitability. The focus has been on streamlining service processes and operational models
- To adjust to the needs of wellbeing service counties, the complete outsourcing adaptation programmes are progressing
- The demand for private healthcare services has remained stable. Vacation periods show as normal seasonal fluctuations.
- Investing in leadership and employee well-being is reflected, for example, in reduced sick leave.
- The customer experience of Pihlajalinna has developed well (NPS)



Pihlajalinna publishes Q1/24 result on 3 May

- Pihlajalinna's silent period will start on 3 April 2024
- Pihlajalinna publishes the Q1 report on 3 May approximately at 8 a.m.
- Pihlajalinna will organise a live webcast meeting at 10:00 a.m. on the publishing day. More detailed invitation will be sent closer to the event. Webcast will be held in Finnish.



Thank you!

Upcoming events

- Annual General Meeting: 10 April
- Interim report January–March: 3 May
- Half year financial report January-June: 9 August
- Interim report January–September: 7 November

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