

# Pre-silent info Q2/2024

27 June 2024

# Q1/2024 actuals

- Changes in Pihlajalinna's Management Teams: **Seppo Kariniemi** to lead Public services (21.5.) ja **Anu Kallio** to lead Private Health services (27.5.). Kallio will start latest 1 December 2024. New CIO **Lauri Muhonen** will start 1 August 2024 (16.4.).
- A new two-year collective labor agreement (TPTES) was signed on 10 June for the private healthcare sector, covering the period from 1 May 2024, to 31 April 2026. The 2+2 day strikes and other actions preceded the settlement agreement were not significant in terms of turnover
- Pihlajalinna signed EUR 170 million sustainability-linked loan facilities agreement (18.6.)
- Pihlajalinna has continued the acquisition of its own shares for the payment of rewards under the Group's share-based incentive plan and the annual fees of the board members. The purchases will end on 28 June. The maximum number of shares to be acquired is 150,000.



# Q2/2024 frequently discussed topics

- Pihlajalinna has continued determined actions to strengthen the company's profitability. This is particularly evident in the improved service processes and, for example, in the positive development of occupational health care profitability.
- The removal of the cost liability for demanding specialised medical care is expected to reduce revenue but will strengthen profitability and its predictability
- To adjust the complete outsourcings to the needs of wellbeing service counties are progressing well as well as the phased transfer of service production has been successfully completed in Jämsä, well being service county of Central Finland.
- The supply and the demand for private healthcare services has remained stable
- The customer experience of Pihlajalinna has continued to develop well (NPS)



# Pihlajalinna publishes Q2/24 result on 9 August

- Pihlajalinna's silent period will start on 10 July 2024
- Pihlajalinna publishes the Q2/24 report on 9 August approximately at 8 a.m.
- Pihlajalinna will organise a live webcast meeting at 10 a.m. on the publishing day. More detailed invitation will be sent closer to the event. Webcast will be held in Finnish.



# Thank you!

## Upcoming events

Half year financial report January-June: 9 August

Interim report January–September: 7 November

## Please contact:

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